

We hope you will be completely satisfied with your purchase, if however you are not, please see below for our policies.

### **Return & Cancellation Policy:**

- New, unused items can be returned within 30 days of purchase for a full refund back to the payment method used.
- Beyond 30 days to a maximum of 90 days, new, unused items may be returned for a store credit.
- Sale items are non-refundable.
- Special Orders are subject to a 15% restocking/return fee.
- Course payments for unused materials and classes are refundable up to 7 days prior to the scheduled date.
- Less than 7 days prior to the scheduled course date a rescheduling fee of \$100 applies.
- Course materials once used or activated are non-refundable.
- Travel (boats and trips) deposits are non-refundable and non-exchangeable.
- After final payment, Travel is non-refundable unless your spot is resold.
- Missed excursions are non-refundable.
- No Shows will be billed for the full price of the new reservation:
  - Class & Pool Day - \$100.00 rescheduling fee
  - Catalina Day - \$255.00 rescheduling fee
  - Boat Trip - Cost of Boat, Tanks, & Weights
- There will be no additional fee if a reservation is cancelled due to weather.

Additional fees may apply.